



Inn From The Cold “Our New Home” Expansion – Frequently Asked Questions (FAQs)

1. Is homelessness a problem in Newmarket?

Yes, homelessness is a growing concern in **Newmarket, York Region, and across Canada**. According to York Region’s By-Name List—a real-time record of individuals experiencing homelessness and accessing local services—the number of people identified increased from **1,395 in 2019 to 1,784 in 2023**. This rise highlights the urgent need for supportive housing and homelessness services in our region. For more details, visit: [York Region Newsroom](#).

2. What is Inn From the Cold?

Inn From the Cold (IFTC) is a not-for-profit, charitable organization that has been providing essential services and programs to people experiencing homelessness in **Newmarket and York Region for over 20 years**. IFTC offers emergency shelter, transitional housing, case management, meals, and programming. Our current facility is located in a residential neighbourhood in Newmarket and serves as a critical support hub for the community.

3. Why is Inn From the Cold moving?

Inn From the Cold is relocating due to a significant rise in rental costs over the past decade and the limitations of our current leased facility, which no longer meets the operational needs of our programs. The move also enables the expansion of our successful **Stability Now Transitional Housing** program. The new purpose-built facility will allow us to add **13 additional transitional housing units**, helping more individuals stabilize and transition toward independent living.

4. What are you building?

Inn From the Cold is constructing a **purpose-built emergency and transitional housing facility** that will meet the growing needs of our community. The new building will feature:

- **18 transitional housing units**, where clients pay rent and receive wraparound supports;
- **Up to 26 emergency shelter beds** for men and women;
- A **commercial kitchen, dining area, and dedicated programming and administrative spaces** designed to support client wellbeing and efficient daily operations.

This facility is designed to create a safe, inclusive, and dignified environment where individuals can access stability, support, and pathways to long-term housing.

5. Will there be line-ups outside the building?

No. The new facility will operate **24/7**, so clients will not need to wait outside to enter. Occasional line-ups may occur during our **Friday Community Meal**, which is open to everyone.

6. Will there be security cameras?

Yes. The new facility will include a comprehensive security system with cameras and professional monitoring as part of the building’s safety design.

7. Why this location?

17046 Yonge Street is ideally located on a major roadway in Newmarket, offering excellent public transit access and proximity to key amenities, service partners, and collaborative agencies. Its central location enhances accessibility for clients and community engagement.

8. Is there a Community Liaison Committee associated with this development?

Yes. A dedicated Community Liaison Committee (CLC) has been established and meets biweekly. The CLC includes local residents, representatives from municipal and regional government, IFTC staff, and SHS Consulting—our development partner. The committee helps ensure ongoing dialogue, transparency, and responsiveness to community questions and concerns.